

Terms and Conditions.

1. About Our Courses

ActivK9s provides educational dog-training and behaviour information based primarily on positive reinforcement and force-free training principles.

Our courses are intended to help dog owners better understand their dogs and develop practical training skills.

Every dog is an individual, and training results will vary depending on factors including the dog's age, temperament, previous experiences, environment, health and the consistency with which training is carried out.

We therefore cannot guarantee a particular training or behavioural outcome.

2. Educational Information

The information provided in ActivK9s courses is for general educational purposes.

It is not a substitute for individual veterinary advice, diagnosis or treatment.

Sudden or significant changes in a dog's behaviour can sometimes have an underlying medical cause. If you are concerned about your dog's health, pain or wellbeing, consult a qualified veterinary professional.

3. Behaviour and Safety

Some behavioural problems require individual professional assessment.

If your dog has bitten or attempted to bite a person or another animal, displays serious aggression, severe fear or anxiety, significant resource guarding, severe separation-related distress, or presents another safety concern, you should seek appropriate individual professional assistance.

Do not place yourself, your dog or another person or animal at unnecessary risk when attempting any training exercise.

4. Course Purchases and Payment

Prices are displayed on the website before purchase.

Payment is processed securely through the payment methods offered during checkout.

Access to a paid course is provided following successful payment and enrolment.

5. Your Course Account

You are responsible for maintaining the security of your account and login details.

Course access is provided to the person who purchased or was enrolled in the course.

Your account, login details and course access may not be shared, transferred, resold or made available to other people without permission from AktivK9s.

6. Course Access

Course materials are provided for your personal, non-commercial use.

AktivK9s may update, improve or reorganise course material from time to time.

We will make reasonable efforts to maintain access to purchased course content, subject to website maintenance, technical problems or circumstances outside our reasonable control.

7. Intellectual Property

Unless otherwise stated, the course lessons, written materials, training plans, quizzes, graphics and other original course content are the property of AktivK9s.

Purchasing a course gives you permission to use the material for your own personal learning.

It does not transfer ownership of the course material to you.

You may not reproduce, publish, distribute, sell, upload, copy or commercially exploit substantial portions of the course without prior written permission from AktivK9s.

8. Refunds and Cancellation Rights

Where applicable, consumers may have cancellation and refund rights under Irish and European Union consumer law.

Digital content and online course access can be subject to specific rules where access or performance begins immediately after purchase.

Any statutory consumer rights that apply to you are not affected by these Terms & Conditions.

Where you believe you are entitled to cancel a purchase or request a refund, please contact AktivK9s as soon as possible with your purchase details.

9. Responsible Training

Students are responsible for deciding whether a particular training exercise is appropriate for their individual dog and circumstances.

Training should be carried out in a safe environment and progressed at a level appropriate to the dog.

Children should be appropriately supervised when participating in dog-training activities.

10. External Services

Our website may use third-party services to provide functions such as payment processing, website hosting and course delivery.

Use of those services may also be subject to the relevant provider's terms and privacy practices.

11. Website Availability

We aim to keep the AktivK9s website and course platform available and functioning correctly.

However, uninterrupted availability cannot be guaranteed. Temporary interruptions may occur because of maintenance, updates, hosting issues or other technical circumstances.

12. Changes to These Terms

AktivK9s may update these Terms & Conditions when necessary, including to reflect changes to our services, website or applicable requirements.

The latest version will be published on this page.

13. Contact

If you have a question about your course purchase, access, cancellation or these Terms & Conditions, please contact **ActivK9s** through the contact details provided on activk9s.com.